



Show Your Clients You Care This Holiday Season



The traditional holiday card is a nice way to say you are thinking of your clients this time of year. **With Act!, you can cut down on the prep time and tedious busy work necessary to put holiday cards together.** We recommend selecting cards and filling them out by hand for a personal touch. However if you need to **save time and energy**, there are several great vendors available who will fill them out for you. We recommend using Act! to print out labels or to print addresses directly onto the envelopes. This is a **seriously simple** process. [READ MORE](#)

Lookups, Queries & Reports Webinar



Our Minnesota Lookups, Queries & Reports Seminar was a great success and we would like to offer the same valuable opportunity to all of our clients. **We will be holding a two hour Lookups, Queries & Reports Webinar on December 2nd at 10AM (CST).**

You've invested a lot of time putting information into Act!. Now it's time to use that information to **better understand your business** and to **build a strategic plan for upcoming sales efforts**.

Act! has a variety of powerful search features. During this seminar we will:

- Explore the search options provided by Act!
- Discuss when to use each type of search.
- Explore basic Act! reporting capabilities.

Participation will be limited to 25 attendees. Reserve your spot today!

Information & Registration

New Payment Option

Are you tired of submitting purchase orders, remembering to submit invoices to accounts payable, calling in your credit card information or printing and mailing checks? **We're pleased to announce an easy new way for you to pay for your Kristi Smith Consulting services!**

[Visit our new online store](#) to prepay for your technical support, installation/setup, training and general consulting today. And even better, **prepay for 2 or more hours of support or purchase one of our support plans and save money as well as time!**

Featured Act! Add-On: Lookup Contacts In Companies

Act! has great query capabilities. You can look up contacts who meet a certain criteria, companies that meet a certain criteria or perform advanced queries to find contacts or companies that meet multiple criteria.

But what do you do if you want to look up all of your contacts whose companies meet a certain criteria? Say, for example, that you want to send an email to all contacts who belong to companies in the real estate industry. **Lookup Contacts In Companies** is a helpful Act! add-on that allows you to do just that.



Purchase Lookup Contacts In Companies for \$175 per computer. This price includes installation.

Purchase Lookup Contacts In Companies

Important Chrome™ Update for Act! Premium Web Users



Google released Chrome™ version 46 on October 16th, which removed a specific popup function in Chrome™ that is unfortunately used in over 200 areas within Act!. This has caused disruption to Act! Premium customers using the web interface in the Chrome™ browser.

This update was anticipated and Swiftpage is working aggressively on a comprehensive update for all Act! Premium v17 customers. In the meantime, we recommend using Internet Explorer® for immediate access for Act! Premium for web and Act! Premium Cloud.

Swiftpage understands the importance of browser choice and is committed to resolving this issue for all specific versions of Act! v17. All fixes are currently being tested and will be included in Act! v18.

Act! v18, coming December 2015, brings a host of compatibility and productivity enhancements, new Act! emarketing admin features, a fresh, modern look for Act! Premium for Web, and more! Be on the lookout for more details soon!

NEW EQUIPMENT REMINDER

If your company plans on purchasing a new server or new computers, please let us know prior to doing so. We will need to verify the system requirements to ensure Act! compatibility.

BACKUP REMINDER

Check your database backups! Don't assume that "IT" is backing up your Act! along with your server. Test it!!!